



Communications Department

Ken Lynch
Communications Director
16000 N. Civic Center Plaza
Surprise, AZ 85374
Office 623-222-1400
Direct 623-222-1420

www.surpriseaz.gov

For Immediate Release

“Do Not Solicit” website, phone number launched

Surprise AZ (July 22, 2010) The Surprise City Council’s direction to establish a “Do Not Solicit” option for residents who do not wish to receive door-to-door solicitation material has resulted in a comprehensive sign-up system and a way for vendors to check which addresses in the City they must avoid. Surprise is unveiling the system today.

Residents and vendors can visit the “Do Not Solicit” webpage [here](#). Residents will find a step-by-step process for registering their address on the list, and vendors will find a printable, searchable data base of addressees that do not wish to receive door-to-door fliers or other solicitations.

Residents also have an option of calling a special “Do not Solicit” phone number and leaving the necessary information. City staff will then complete the registration process and send a confirming e-mail. The number is 623-222-3180.

“The system is set up so that residents get a confirming e-mail from us whether they sign up via internet, phone, or by filling out a form available at the front desk at City Hall,” says Community and Economic Development Director, Jeff Mihelich. “They need to confirm receipt of the e-mail to verify that they indeed wish to be on the “Do Not Solicit” list.”

Vendors can sort the list by subdivision or street name. In the future, vendors will be able to highlight areas on a City map where they intend to distribute material, and print out a list of “Do not Solicit” addresses in the selected areas, Mihelich said. “Door-to-door solicitors need to be aware of the addresses on the list so they comply with the ordinance, which makes it a violation to place materials at addresses that are on the list,” he said. According to the ordinance, a property posted with a “Do Not Solicit” sign must also be avoided by door-to-door distributors.

The Council action came in June after residents expressed concerns about unsolicited material left on doors, including a worry that material can pile up, indicating to possible criminals that an occupant is away. “The system makes

it easy for residents and impacted vendors to act on the new “Do Not Solicit” rules,” Mihelich said.

Residents who wish to report possible violations of the ordinance should contact the Surprise Police Department non-emergency number at 623-222-4000.