



Residential Lockbox Program

WHAT IS A LOCKBOX?

- A Lockbox is a 2" x 4" mini-safe case made of hard steel and brass.
- The Lockbox is available for a fee of \$50.00 and is installed by Fire personnel a few days after you purchase it. *(Fee includes installation)*

WHERE IS IT INSTALLED?

- The Lockbox is installed on the hinged side of the front door approximately 4 feet from the ground.

WHAT CAN BE PLACED IN A LOCKBOX?

- Resident will have a master key/s available to place in the Lockbox the day of installation.
- Resident may also place emergency contact information (business card size)

WHAT ARE THE BENEFITS OF A LOCKBOX?

- In case of any medical/fire emergency; Fire Fighters can immediately have access to your home.
- Forced-entry is not necessary.
- There will not be any entry door damage.
- Only the Fire department has the special key required to unlock the Lockbox.

HOW DOES A RESIDENT PURCHASE A LOCKBOX?

- In person: 14250 W. Statler Plaza Ste. 101—Surprise, AZ 85374
- By Mail: We can mail you the form, and you mail it to the above address with a \$50.00 check.
- If access to the Internet is available: Visit www.surpriseaz.com and print form from the "Fire" department site.
- Administrative personnel will contact you to schedule an appointment a few days after purchase.

If you have any questions please call Surprise Fire Administration at 623.222.5400



Always There, Always Ready

